

2025 Summary of Benefits

Medicare Advantage Plans with Part D
Prescription Drug Coverage

Senior Care Plus Enriched Duals Plan (HMO)

January 1, 2025 – December 31, 2025



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SECTION I - INTRODUCTION TO SUMMARY OF BENEFITS

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage." You can also see the Evidence of Coverage on our website, <http://www.seniorcareplus.com>.

You have choices about how to get your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan (such as **Senior Care Plus Enriched Duals Plan (HMO D-SNP)**).

Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what **Senior Care Plus Enriched Duals Plan (HMO D-SNP)** covers and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on <https://www.medicare.gov>.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "**Medicare & You**" handbook. View it online at <https://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Sections in this booklet

- Things to Know About **Senior Care Plus Enriched Duals Plan (HMO D-SNP)**.
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services.
- Covered Medical and Hospital Benefits.
- Prescription Drug Benefits.

This document is available in other formats such as Braille and large print. This document may be available in a non-English language. For additional information, call us at 1-800-681-9585 (TTY: 711).

Things to Know About Senior Care Plus Enriched Duals Plan (HMO D-SNP)

Hours of Operation & Contact Information

- From October 1 to March 31 we're open 7 a.m. – 8 p.m., 7 days a week.
- From April 1 to September 30, we're open 7 a.m. – 8 p.m., Monday through Friday.
- If you are a member of this plan, call us at 1-888-775-7003, TTY: 711.
- If you are not a member of this plan, call us at 1-888-775-7003, TTY: 711.
- Our website: <http://www.seniorcareplus.com>.

Who can join?

To join **Senior Care Plus Enriched Duals Plan (HMO D-SNP)**, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and you must live in our service area and receive any level of assistance from the Nevada Medicaid. If you receive both Medicare and Medicaid benefits, this means you are a dual-eligible beneficiary. Our service area includes these counties in Nevada: Clark

Senior Care Plus Enriched Duals Plan (HMO D-SNP) may enroll dual-eligibles who are ["QMB", "QMB+", "FBDE"].

Which doctors, hospitals, and pharmacies can I use?

Senior Care Plus Enriched Duals Plan (HMO D-SNP) has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

You can see our plan's provider and pharmacy directory at our website (<http://www.seniorcareplus.com>).

Or, call us and we will send you a copy of the provider and pharmacy directories.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and *more*. Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. In addition, we cover Part B drugs including chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, <http://www.seniorcareplus.com>.
- Or, call us and we will send you a copy of the formulary.

How will I determine my drug costs?

Our plan groups each medication into one of 5 "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur: Yearly Deductible, Initial Coverage and Catastrophic Coverage.

If you have any questions about this plan's benefits or costs, please contact Senior Care Plus

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SECTION II - SUMMARY OF BENEFITS

Senior Care Plus Enriched Duals Plan (HMO D-SNP)

MONTHLY PREMIUM, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR COVERED SERVICES

Monthly Plan Premium	\$0 per month. You must keep paying your Medicare Part B premiums. Note: If you lose your extra help eligibility, you will pay a \$11.80 premium.
Deductible	Medical Deductible: Not Applicable. Prescription Drug Deductible: \$0 with Extra help
Maximum Out-of-Pocket Responsibility	Your yearly limit(s) in this plan: <ul style="list-style-type: none"> • \$0 for services you receive from in-network providers. If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.

COVERED MEDICAL AND HOSPITAL BENEFITS

If you lose QMB, QMB+ or FBDE Medicaid Status you could pay a 20% coinsurance

Inpatient Hospital	<u>You pay \$0 Copay.</u> <u>May require prior authorization.</u>
Outpatient Hospital	<u>Outpatient hospital: \$0 Copay.</u>
Ambulatory Surgical Center	<u>Ambulatory Surgical Center: \$0 Copay.</u> May require prior authorization. May require a referral from your doctor.
Doctor's Office Visits	<u>Primary care physician visit: \$0 Copay.</u> <u>Specialist visit: \$0 Copay</u>

Preventive Care (e.g., flu vaccine, diabetic screenings)	You pay nothing for all preventive services covered under Original Medicare at zero cost sharing. Any additional preventive services approved by Medicare during the contract year will be covered.
Emergency Care	\$0 Copay per visit. If you are admitted to the hospital within 12 hours, you do not have to pay your share of the cost for emergency care.
Urgently Needed Services	\$0 Copay per visit. Worldwide Urgent Coverage: \$0 Copay.
Diagnostic Services / Labs/ Imaging	Diagnostic tests and procedures: \$0 Copay. Lab services: \$0% Coinsurance. Diagnostic Radiology Services (such as MRI, CAT Scan): \$0 Copay. Coinsurance. X-rays: \$0 Copay. Therapeutic radiology services (such as radiation treatment for cancer): \$0 Copay
Hearing Services	Exam to diagnose and treat hearing and balance issues: \$0 Copay Routine hearing exam (for up to 1 Every year): \$0 Copay. Hearing Aid (up to 2 hearing aids every year): \$495 - \$1,970 Copay.
Dental Services	Medicare Covered: \$0 Copay. <ul style="list-style-type: none"> • Oral exam (up to 1 visit(s) every year): \$0 Copay. • Cleaning (up to 2 visit(s) every year): \$0 Copay. • Dental X-rays (up to 1 visit(s) other, describe): \$0 Copay. Comprehensive dental services: <ul style="list-style-type: none"> • Diagnostic Services: \$0 Copay. • Restorative Services: \$0 Copay. • Endodontics: \$0 Copay. • Periodontics: \$0 Copay. • Prosthodontics, Other Oral/Maxillofacial Surgery, Other Services: \$0 Copay.

	<ul style="list-style-type: none"> • This dental plan will pay up to \$2,000 maximum per calendar year.
Vision Services	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening): \$0 Copay. Routine eye exam (up to 1 visit(s) every year): \$0 Copay. Eyeglasses or contact lenses after cataract surgery: \$0 Copay. Our plan pays up to \$400 every year for eyewear. Frames or contact lenses: allowance.
Mental Health Care	Outpatient group therapy visit: \$0 Copay per visit Individual therapy visit: \$0 Copay per visit
Skilled Nursing Facility (SNF)	May require prior authorization. May require a referral from your doctor.
Outpatient Rehabilitation	Occupational therapy visit: \$0 Copay per visit Physical therapy and speech and language therapy visit: \$0 Copay per visit May require prior authorization.
Ambulance	Ground Ambulance: \$0 Copay Air Ambulance: \$0 Copay. May require prior authorization.
Transportation	\$0 Copay. 36 One-way trips Every year to Plan-approved Location up to \$1,250 per calendar year May require prior authorization.
Medicare Part B Drugs	<u>In-Network:</u> For Part B drugs such as chemotherapy drugs: 0% - 20% Coinsurance. Other Part B drugs: 0% - 20% Coinsurance. May require prior authorization.
PRESCRIPTION DRUG BENEFITS	
Deductible	Prescription Drug Deductible: Not Applicable.

Initial Coverage	Standard Retail Cost-Sharing			
	Tier	One-month supply	Two-month supply	Three-month supply
Tier 1 (Preferred Generic)	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive
Tier 2 (Generic)	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive
Tier 3 (Preferred Brand)	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive
Tier 4 (Non-Preferred Drug)	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive
Tier 5 (Specialty Tier)	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive	\$0 - \$12.15 copay, depending on the level of "Extra Help" you receive
	<p>Your cost-sharing may be different if you use a Long Term Care pharmacy, or an out-of-network pharmacy, or if you purchase a long-term supply (up to 100 days) of a drug.</p> <p>Please call us or see the plan's "Evidence of Coverage" on our website (http://www.seniorcareplus.com) for complete information about your costs for covered drugs.</p>			
Catastrophic Amount	When you (or those paying on your behalf) have spent a total of \$2,000 in out-of-pocket costs within the calendar year, you will move from the Initial Coverage Stage to the Catastrophic Coverage Stage.			

Disclaimers

This document is available in other alternate formats.

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call **775-982-3242** (TTY: 711).

ATENCIÓN: Si habla español, hay servicios de traducción, libre de cargos, disponibles para usted. Llame al **775-982-3242** (TTY: 711).

Senior Care Plus is a HMO plan with a Medicare contract. Enrollment in **Senior Care Plus** depends on contract renewal.

This information is not a complete description of benefits. Call **888-775-7003** (TTY 711) for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or copayments/coinsurance may change on January 1 of each year.

You must continue to pay your Medicare Part B premium.

The formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

Out-of-network/non-contracted providers are under no obligation to treat Senior Care Plus members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Member Services number or see your "Evidence of Coverage" for more information, including the cost-sharing that applies to out-of-network services.

For accommodation of persons with special needs at sales meetings, call **775-982-3158** and 711 for TTY.

Every year, Medicare evaluates plans based on a 5-Star rating system. A salesperson will be present with information and applications. The show contains paid actor portrayals.

The Enriched Duals Plan is a dual-eligible, special-needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a state plan under Medicaid.

View the notice of privacy practices at **SeniorCarePlus.com**.

Health coverage is offered by Hometown Health Plan, Inc..

All attempts have been made to ensure the accuracy of the information in this document, but errors may occur. Please refer to your Explanation of Coverage for detailed benefit information.

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **888-775-7003** (TTY 711).

Understanding the Benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit **SeniorCarePlus.com** or **888-775-7003** (TTY 711) to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding Important Rules

- In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2025.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

Thank You for Reviewing Your 2025 Summary of Benefits

Contact Information: **888-775-7003** (TTY: 711)

Organization name: **Senior Care Plus**

Organization website: **SeniorCarePlus.com**

IMPORTANT INFORMATION

How to View or Obtain a Provider Directory, Formulary, Pharmacy Directory, Evidence of Coverage, or Notice of Privacy Practices

In an effort to provide our members with the most up-to-date and accurate plan information, Senior Care Plus does not mail hard copies of the Provider Directory, Formulary, Pharmacy Directory, or Evidence of Coverage documents unless requested. Instead, these documents remain up-to-date on the **SeniorCarePlus.com** website. **Below are instructions to view the most up-to-date versions of these documents:**

- 1** PROVIDER DIRECTORY & PHARMACY DIRECTORY – To view electronic versions of the Provider Directory and/or the Pharmacy Directory, visit **SeniorCarePlus.com** and click on **Directories**.
- 2** FORMULARY – To view the most up-to-date Formulary, visit **SeniorCarePlus.com** and click on **Prescriptions** and select **Formulary** from the drop down menu.
- 3** EVIDENCE OF COVERAGE – To view a copy of your plan's Evidence of Coverage, visit **SeniorCarePlus.com** and click **Resources** and select **Plan Documents**.
- 4** NOTICE OF PRIVACY PRACTICES – To view the Notice of Privacy Practices, visit **SeniorCarePlus.com** and click **Notice of Privacy Practices** located in the website footer.
- 5** TO REQUEST HARD COPIES – To have any of the above documents mailed to you, please visit **SeniorCarePlus.com** and click on **Directories** and click on **Document Request Form**. You can also call Customer Service at **888-775-7003** or email **Customer_Service@hometownhealth.com**.

Hometown Health, Senior Care Plus' parent company, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. This information is available for free in other languages. Please call Customer Service at 888-775-7003. TTY users should call the State Relay Service at 711, available Monday-Sunday, 8 a.m. to 8 p.m. (October 1-March 31); and Monday-Friday, 7 a.m. to 8 p.m. (April 1-September 30). We will be closed on all Federal holidays. Esta información está disponible gratuitamente en otros idiomas. Por favor contáctese con nuestro servicio al cliente al 888-775-7003. (Los usuarios de TTY deben llamar al servicio de retransmisión del estado al 711). El horario de atención es de lunes a domingo, de 8:00 a.m. a 8:00 p.m. (del 1.º de octubre al 31 de marzo), y de lunes a viernes, de 7:00 a.m. a 8:00 p.m. (del 1.º de abril al 30 de septiembre). Cerramos tod'os los feriados federales.

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-888-775-7003. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-888-775-7003. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-888-775-7003。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-888-775-7003。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-888-775-7003. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-888-775-7003. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-888-775-7003 sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-888-775-7003. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-888-775-7003 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-888-775-7003. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-888-775-7003. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-888-775-7003 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-888-775-7003. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-888-775-7003. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-888-775-7003. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-888-775-7003. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-888-775-7003にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。

FOR QUESTIONS OR
ENROLLMENT ASSISTANCE,
PLEASE CONTACT:

Senior Care Plus



CALL A SENIOR CARE PLUS ENROLLMENT SPECIALIST
at **775-982-3158** to discuss the Enriched Duals Plan.

Visit **SeniorCarePlus.com** to learn more about the Medicare Advantage Enriched Duals Plan
Senior Care Plus offers to residents of Clark County or to enroll online.