



## **2025 Plan Year Senior Care Plus Broker Certification Test**

**10 Questions - Must achieve 90% to pass**

### **Question #1**

Senior Care Plus offers plans in what counties in Nevada?

- a. Clark, Lincoln, Elko, Humboldt
- b. Pershing, Churchill, Nye, Mineral
- c. Washoe, Carson City, Storey, Clark and Nye
- d. None of the above

### **Question #2**

Senior Care Plus is the ONLY Medicare Advantage Plan with Access to the Renown Health System.

- a. True
- b. False

### **Question #3**

What is included in all Senior Care Plus DSNP Plans?

- a. Transportation Benefit
- b. Dental, Vision and Hearing Coverage
- c. Prescription Drug Coverage
- d. OTC Benefits
- e. All of the above

### **Question #4**

You may alter CMS approved Senior Care Plus marketing and enrollment materials to meet your specific needs.

- a. True
- b. False

### **Question #5**

If a Senior Care Plus member needs help with their membership card, plan benefits, claims or membership ID, who should they contact?

- a. Senior Care Plus Customer Service at 775-982-3112 or toll free at 888-775-7003
- b. 1-800-MEDICARE
- c. The Nevada Division of Insurance
- d. None of the above

**Question #6**

On Senior Care Plus plans, a member's cost share for 90 Days of prescription drugs will usually be lower through mail order than through a retail pharmacy.

- a. True
- b. False

**Question #7**

Which Senior Care Plus Plan does **NOT** offer prescription drug coverage?

- a. The Renown Preferred Plan
- b. The Renown Plus Plan
- c. The Select Plan
- d. The Essential Duals Plan
- e. The Patriot MA only Plan

**Question #8**

Which of the following must an agent obtain from the prospective member no less than 48 hours (unless an exception applies) before an in-person, online or telephonic marketing appointment?

- a. Permission to call
- b. Scope of appointment
- c. Statement of understanding
- d. Signed application

**Question #9**

All phone enrollments must be recorded and the recordings saved for review by Senior Care Plus and CMS if required.

- a. True
- b. False

**Question #10**

What are the requirements to be ready to sell (appointed) with Senior Care Plus?

- a. Be a licensed health producer in the state of Nevada
- b. Show proof of taking and passing the annual AHIP Medicare training
- c. Be onboarded with Hometown Health through Evolve
- d. Pass the current plan year certification test for Senior Care Plus
- e. All of the above