

WELCOME TO RENOWN HEALTH

Your Guide to Our
Comprehensive Range of
Healthcare Services



Renown[®]
HEALTH

FINDING A PARTNER IN HEALTH.

Thank you for trusting Renown Health with your care. For more than 160 years, Renown has provided high quality healthcare to our community. We are humbled to be recognized as a top health system by organizations such as the U.S. News & World Report, Healthgrades and a myriad of accreditation entities.

It is a privilege to serve and to provide care for those we call friends, family and neighbors. Our comprehensive network of services is designed to help you live a healthier life, and to be there if you need advanced care.

We hope you find this guide a helpful resource in your healthcare journey. Find more detailed information about how Renown can care for you and your family by visiting renown.org and following us on your favorite social media channel.

Yours in Good Health,

Renown's 7,000+ providers, nurses and healthcare professionals



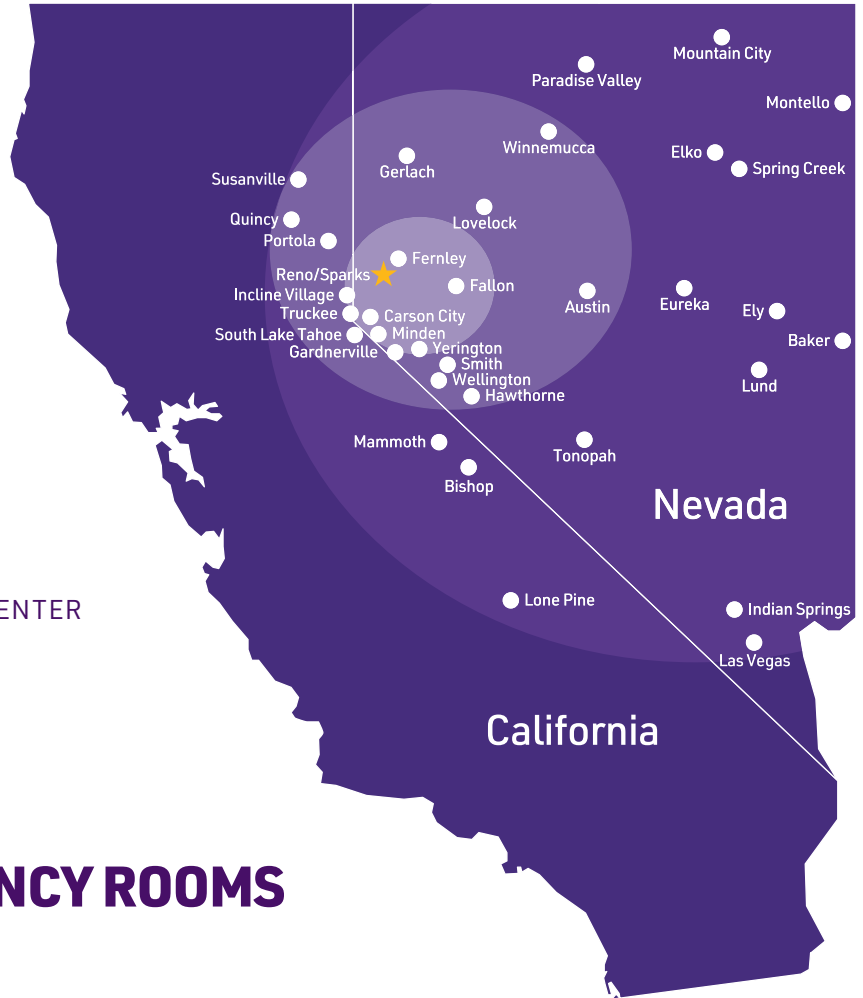
L to R, Back: William Graham, MD, Provider at Renown Pulmonary Medicine; Jason Simpson, Manager, Respiratory Care

L to R, Front: John Lynn, Manager, Respiratory Care; Farah Lovely, MD; Karalynn Drummond, Respiratory Specialist and Camille Roberts, Respiratory Specialist

On the cover: Alexandra, RN and Jayson Morgan, MD, Renown Institute for Heart & Vascular Health

ABOUT RENOWN HEALTH

We are proud to serve more than one million people in our 100,000 square mile reach – across Nevada, Lake Tahoe and Eastern California. Renown is home to the only Level II Trauma Center* between Sacramento and Salt Lake City, as well as the region's only children's hospital.**



4 HOSPITALS

- RENOWN REGIONAL MEDICAL CENTER*
- RENOWN SOUTH MEADOWS MEDICAL CENTER
- RENOWN CHILDREN'S HOSPITAL**
- RENOWN REHABILITATION HOSPITAL



THREE 24/7 EMERGENCY ROOMS

- RENOWN REGIONAL ER*
- RENOWN CHILDREN'S ER**
- RENOWN SOUTH MEADOWS ER



946

LICENSED BEDS



18

PRIMARY CARE LOCATIONS



10

URGENT CARE LOCATIONS



5

PEDIATRIC PRIMARY CARE LOCATIONS



27

DIAGNOSTIC LOCATIONS: LAB AND X-RAY & IMAGING



137,000

HOMETOWN HEALTH INSURANCE PLAN MEMBERS

Learn more about our locations and services at renown.org/about.

COMPREHENSIVE CARE IN YOUR NEIGHBORHOOD.

Renown Health is home to a comprehensive network of health and hospital services in northern Nevada. Our 400+ providers and 40+ locations provide exceptional care across our region, and Renown continues to actively recruit additional providers to the community.



Michael Elliott, MD, Pediatric Orthopedic Surgeon at Renown Children's Hospital



Shruti Basha, MD, Primary Care Provider at Renown Medical Group - Del Monte

OUR HEALTH NETWORK AND HOSPITAL SERVICES

- Acupuncture
- Behavioral Health
- Breast Health
- Cardiology
- Dermatology, Laser & Skincare
- Emergency Services
- Endocrinology
- Home Health Care
- Hospice & Palliative Care
- Infectious Diseases
- Lab Services
- Labor & Delivery
- Nephrology (Kidney Care)
- Neurosciences
- Cancer Care, Oncology & Hematology
- Orthopedics
- Pediatric Care & Specialties
- Pharmacy
- Physical Medicine
- Physical Therapy & Rehabilitation
- Primary Care
- Pulmonary Medicine
- Rheumatology
- Sleep Medicine
- Surgical Services
- X-ray & Imaging
- Urgent Care
- Women's Health (OB-GYN)
- Wound Care

A NATIONAL HEALTHCARE LEADER, RIGHT HERE.

Renown brings together expert providers, specialty programs and advanced medicine services to seamlessly address the healthcare needs of our patients. Today, meeting those needs is much more than simply providing care within our facilities – we are proactively investing in care areas that will best serve our communities.



RENOWN CHILDREN'S HOSPITAL

Renown is home to the only children's hospital in northern Nevada and continues to invest in pediatric specialty care to help keep our youngest patients close to home. Our providers offer individualized care in 22 pediatric specialties and at our 24/7 children's ER.



RENOWN INSTITUTE FOR HEART & VASCULAR HEALTH

Renown Health leads the region in heart care with technological expertise and a patient-centered approach. Our comprehensive care team diagnoses heart disease and other cardiac conditions, offering specialized treatment plans. Plus, you have access to our specialty services including heart surgery, cardiac rehab, heart failure program and telecardiology.



WILLIAM N. PENNINGTON CANCER INSTITUTE

At Renown, patients receive innovative, personalized treatment to fight cancer. Our expertise and advanced treatment options allow us to blend evidence-based care with leading-edge research to improve cancer outcomes. We offer resources for preventive screenings, support groups and counseling. Our Sally de Lipkau Cancer Resource Center also offers free wigs, scarves, breast cancer pillows, blankets, hats and more.



RENOWN INSTITUTE FOR NEUROSCIENCES

Receive advanced care for the most complex brain and nerve cases close to home. Renown is home to a certified comprehensive stroke center, a Neuro ICU and a Rehabilitation Hospital. We offer various services to help patients through their recovery - including neurology programs, psychiatry treatments and 24/7 patient coverage by a neuroradiologist.



ADVANCED TRAUMA CARE

We treat over 80,000 emergency room and trauma patients a year across our three ERs, where our board-certified ER physicians are available 24/7. Renown Regional Medical Center is the only Level II Trauma Center between Sacramento and Salt Lake City and our Rehabilitation Hospital is the only Commission on Accreditation of Rehab Facilities (CARF)-accredited rehabilitation hospital in northern Nevada.

MANAGE YOUR HEALTH WITH MYCHART.

MyChart is the preferred communications tool for your healthcare team at Renown Health. This free, secure online patient portal allows you to access your medical record and manage your healthcare information 24/7.

- Schedule an appointment
- Message your healthcare team privately and securely
- Schedule and access virtual visits for primary, specialty and urgent care
- View test results
- Request prescription refills
- Review health visit history
- Receive annual screening and appointment reminders
- Check in up to seven days before appointments with eCheck-in
- View your insurance ID cards
- Review insurance information, including claims and referrals
- Access account balance information
- Make a copayment for primary and most specialty care appointments
- Make payment arrangements
- Ask a billing question


If you are a parent, legal guardian or caregiver, set up a proxy access in MyChart. This connects you to the health information of a loved one you represent or child whose care you manage.

Scan the QR code to learn more or visit renown.org/MyChart.



WHERE TO GO FOR CARE

When you or a loved one need medical attention, making quick decisions about where and when to go will help ease extra anxiety. Reference this guide to help you determine which care team at Renown is best suited to assist you.

 <h2>PRIMARY CARE</h2> <ul style="list-style-type: none"> Annual physicals Referrals to specialists Diagnostic orders Wellness exams Follow up visits after treatments, hospital stays or specialist appointments Prescription review and refills Chronic disease management such as diabetes, high blood pressure and asthma 	 <h2>URGENT CARE</h2> <ul style="list-style-type: none"> Minor illnesses and injuries that are not emergencies Sinus symptoms Strains and sprains Fever Allergies Earaches Rash or skin sores* Cold and flu symptoms* Sore throat Cuts <p><small>*These issues can be seen through an in-person or virtual urgent care visit</small></p>	 <h2>EMERGENCY ROOM</h2> <ul style="list-style-type: none"> Heart attack symptoms Stroke symptoms Broken bones Shortness of breath Seizures Severe bleeding Head injuries Chest pains
<p>New patients: Call 775-982-5000</p> <p>Existing patients: schedule in MyChart</p>	<p>Walk in or book ahead at one of our 10 locations</p> <p>Virtual visit</p>	<p>Go to one of our 24/7 ERs or call 911</p>

Learn the signs and symptoms of heart attack and stroke. Call 911 immediately if you experience or witness any of the following:

HEART ATTACK



Chest Pain



Difficulty breathing



Discomfort in chest, arms, back, neck, shoulder or jaw

STROKE



Numbness, weakness or loss of movement in your face, leg or arm, especially on one side



Confusion, trouble speaking or understanding



Loss of balance

Keep on top of your health and wellness by downloading your own Annual Healthcare Checklist.

ENGAGE WITH US ONLINE

APPOINTMENTS AND SCHEDULING

[MyChart.renown.org](https://mychart.renown.org)

BILLING QUESTION

renown.org/OnlinePayment

CONTACT US

renown.org/contact-us

FIND A DOCTOR

renown.org/doctor

FIND A LOCATION

renown.org/locations

HEALTH AND WELLNESS

renown.org/blog

HEALTH PLANS

HometownHealth.com and SeniorCarePlus.com

VOLUNTEER

renown.org/about/volunteers

Renown[®]
HEALTH